

How to access our support

For more information and regular service updates

derbyshirecarers.co.uk/daacss

To refer a referral on someone's behalf or make a self-referral to the Derbyshire All Age Carers service

derbyshirecarers.co.uk/registration-and-referral

Our Carer Helpline is open Monday to Friday 9am-5pm

01773 833 833

The Derbyshire All Age Carers Support Service is delivered by Derbyshire Carers Association on behalf of Derbyshire County Council and Derby and Derbyshire Integrated Care Board.

The new service has been designed to deliver the Derbyshire Carers Strategy ensuring Young Carers, Young Adult and Adult Carers have access to preventative, timely, appropriate and person centred support.



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Derbyshire Carers Association

3 Park Road, Ripley, Derbyshire
DE5 3EF

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Derbyshire All Age Carers Support Service

Derbyshire Adult Carers

Adults aged 25 and over

Supporting adults aged 25 and over across Derbyshire who care for a family member, partner or friend who needs help because of their illness, frailty, disability, a mental health problem or an addiction and cannot cope without their support.



How can we support you

We offer a variety of services that have been designed to support you with the practical, physical and emotional impact of care giving.

Services available include:

- Information, advice and guidance
- Carers Assessments and Support Planning
- Carer Personal Budgets
- Emergency Planning
- Carer Wellbeing Activities
- Learning programme across the Carer pathway
- Legal and Finance Clinics
- Telephone Befriending
- Transitional support for Parent Carers
- Monthly e-bulletins
- Digital support, interactive website and social media updates

Where you can access support

Our services are available in person, online and over the telephone. You may also see us within your community hosting information points, drop-ins and Carers Clinics.

Once registered with the DAACSS you can choose how and where you receive support and have access to our full range of services including training, workshops and Carers Clinics.

Carer Helpline

Our Carer helpline is open Monday to Friday between 9am - 5pm.

Please call **01773 833 833** to access information, advice and support.

Raising awareness

Raising awareness of Carers and improving early identification through community engagement

We build quality **partnerships** across all communities to proactively identify new Carers and connect you and the person you care for to appropriate support services.

Our **GP Liaison** programme will support practices to improve Carer awareness, support and become a Carer Friendly Practice.

Our **Carers in Employment** programme will support workplaces and promote best practice in relation to their own workforce who are Carers.

Carers are invited to be involved in the design and evaluation of the service through our **Carers Voice** project. We consult with Carers on issues that are important to them and share our findings and recommendations with partners.

Through affiliation with **Carefree** and the **Carers Trust**, we help Carers access resources and a break from caring.